

## **Video Visit** **Instructional Guide**

Follow up appointments at your own pace and from any place.

### To access your scheduled Video Visit, you will need:

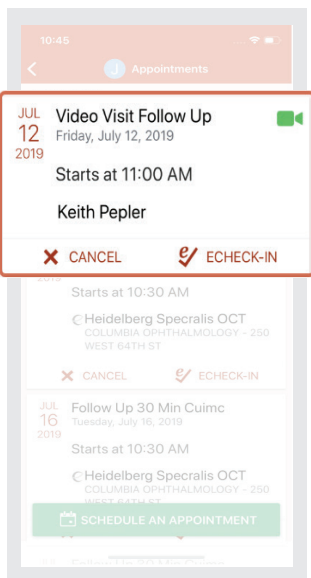
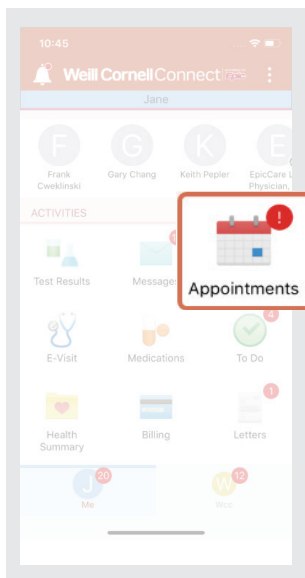
- Your Weill Cornell Connect account username and password
- Weill Cornell Medicine app on your device
- Smartphone, tablet or computer with a video camera, microphone, and secure internet
- Well-lit, quiet, and private space

### Step 1: Log into the Weill Cornell Medicine App using your Connect Account

15 minutes before your scheduled Video Visit, log into the Weill Cornell Medicine app and click "Appointments."

### Step 2: Select Your Video Visit Appointment

Click on the upcoming Video Visit appointment. The camera icon will turn green when you can begin.

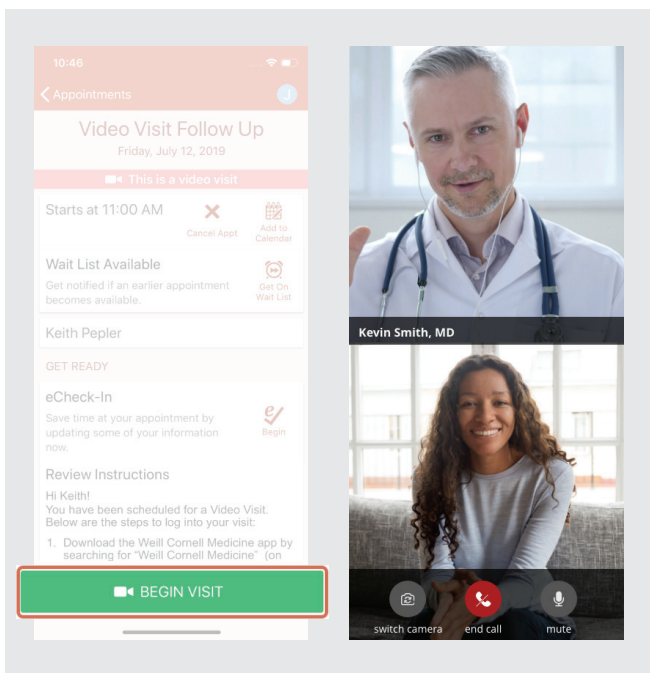


### Step 3: Test the Camera

Click the "Test Video" button at the bottom of the screen. This will confirm that your device and internet connection are working properly.

### Step 4: Begin the Video Visit

Click the "Begin Visit" button at the bottom of the screen once green. This will activate the camera on your device so that your providers can see you.



### Step 5: End the Video Visit

To end the video visit, end the call and log out of the app. Your physician will update any visit notes and prescription information through your Weill Cornell Connect account.

For FAQs and a complete list of practices currently offering Video Visits, go to [weillcornell.org/video-visits](http://weillcornell.org/video-visits)